

Blue Moon Cottage Policies

Thank you for submitting your reservation request for Blue Moon Cottage!

Please keep in mind that this booking is **not** confirmed until we have contacted you directly and you have received a booking confirmation.

A Visa or MasterCard credit card is required to cover any incidentals or damages and must be provided to complete your reservation.

CHECK-IN / CHECK-OUT:

Check-out time is no later than 9:30 AM and check-in time is no earlier than 4 PM. Please contact us to see if an earlier check-in or later check-out can be arranged.

Please let us know the approximate time of arrival. This helps us organize when and where we will be meeting you. Please have the ferry driver call us on the VHF. If you have your own boat, you can call Blue Moon before you leave Marsh Harbour so we can meet you and take you to the house.

We do not allow Sunday check-ins unless it has been previously cleared. Sunday check-ins will also be subject to an additional fee.

CANCELLATION POLICY:

Our cancellation policy is as follows:

- Cancellations made at least 90 days prior to arrival will receive a full refund less 5%.
- Cancellations made at least 60 days prior to arrival will receive a 50% refund. If we are able to re-rent Blue Moon Cottage for your dates, we will refund the remaining amount less 5%.
- Blue Moon Cottage is NON-REFUNDABLE during the two weeks before and after Christmas and Easter holidays unless we re-rent the house.

FERRY SCHEDULE:

Ferries leave Marsh Harbour at 9:00am, 10:30am, 12:15pm, 2:00pm, 4:00pm, and 5:45pm.

The cost is approximately \$17.00 one-way or \$27.00 round trip, per person.

Private charters are also an option, if one is available. A private charter before 5:00pm costs \$140.00 for 1-4 people. For 5 or more people the fare changes to \$23 per person. A private charter after 5:00pm costs \$160 for 1-4 people. For 5 or more people the fare changes to \$28 per person. If the ferry office is closed, their night cell phone number is 242-359-6861.

If you arrive in Hope Town after 6:30 pm and need assistance getting to your rental house, there will be an additional charge of \$25. Arrivals between 8:00pm and 10:00pm are subject to a late check-in fee of \$50.00.

BAGGAGE RESTRICTIONS:

We urge to you check with your Marsh Harbour airline for specific baggage restrictions as they are becoming more and more stringent. If you have any questions or would like additional information, please contact us.

BOAT & GOLF CART RENTALS:

Golf carts and boats should be reserved well in advance of your arrival. Although we cannot book them for you, we are happy to provide a list of places that we recommend:

BOAT RENTALS:

Sea Horse Boat Rentals 242-367-2513
Island Marine 242-366-0282
Cat's Paw 242-366-0380
Waterways 242-365-6143
Conch Pearl 242-365-6502
Abaco Dorado 242-367-1035
Blue Wave 242-367-3910
Rainbow Rentals 242-367-4602

GOLF CART RENTALS:

Hope Town Cart Rentals 242-366-0064
Island Cart Rentals-242-366-0448
T&N Carts 242-366-0069
JR's Cart Rentals 242-366-0361
Elbow Cay Cart Rentals 242-366-0530

FINAL NOTES:

Although you will be vacationing in paradise, things are not always perfect ☹ We do experience occasional power outages, although we do have a generator. We cannot guarantee that TV's, internet, cable, or phones will always be operational.

Most businesses only accept Cash, Visa or Mastercard.

BE SURE TO REMEMBER: ALL individuals need to have passports.

Please check: http://nassau.usembassy.gov/acs_travel.php.